Go Live Entrance – Entrance Criteria

Thread	Key Criteria	Target Date	Go-Live Status	Go Live Metrics (As of 9/6)
Hybrid Pilot	1. All targeted cases worked (2,800) 2. 80% of the worked cases are completed 3. All priority 1 incidents closed 4. All priority 2 incidents closed or have an interim business process 5. Representation of typical office activity (programs and case actions) 6. Critical interfaces and batch processes are executed and validated 7. A plan in place to implement business process changes identified	8/31/16	Green Green Green Green Green Green Green	1. 112% of target cases worked (3,132 out of 2,800) 2. 91% of worked cases completed (3,132 out of 3,447) 3. 0 priority 2 incidents pending development. 4. Distribution of cases worked in RIBridges is similar to the case distribution today across case modes and programs. 5. 60 out of 60 interfaces ran in pilot; results validated 6. 19 business process changes identified for the Go Live.
Interfaces	1. Interfaces deemed critical for Go Live have exited UAT or identified interim business processes/manual issuance processes 2. Connectivity established or trading partner agreement to connect	8/31/16	Green Green	1. As of 8/31, 88 out of 88 interfaces needed for the Go Live are ready. 2. Agreement in place for the Go Live. Connectivity validation in progress and planned for completion by 9/9/2016.
UAT	1. Critical Severity work requests identified 30 days before the planned end of UAT have been tested and closed. 2. Critical Severity work requests identified within 30 days will be assessed during pilot and for production readiness 3. High Severity work requests closed or interim business process exists 4. UAT pass percentage across all cycles exceeds 85% 5. Unpassed scenarios have an associated interim business process	8/31/16	Green Green Green Green Green	1. There are currently 0 critical severity UAT work requests pending system fix regardless of when they were identified. 2. There are currently 0 critical severity UAT work requests pending system fix regardless of when they were identified. 3. There are currently 0 high severity work requests pending system fix for Release 7. There are open work requests that are pending retest or clarification. 4. UAT pass % across all cycles is 95% 5. Interim Business Processes have been authored for deferred UAT critical and high severity work requests.

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Conversion	1. 80% average benefit match across programs and have a process to continue legacy determined benefits for remaining 20% 2. Conversion run time within cut-over period (5 days) 3. At least 95% cases and accounts converted successfully 4. All mock conversions executed and data reports shared with the State	8/31/16	Green Green Green Green	1. Hybrid Pilot conversion had a benefit match of 85% for DHS programs and a benefit match of 75% for QHP/APTC 2. Hybrid Pilot Conversion completed in 79 hours (<5 days) 3. 99.91% of all accounts/ cases have been converted. 4. Hybrid Pilot conversions have been completed and the results report has been shared with the State and Federal partners
Contingency	1. Contingency approach for critical business processes is agreed upon including trigger points	8/31/16	Green	1. Contingency Plan is completed. Interim business processes (IBP) are being drafted for remaining Severity 2 work requests from pilot and UAT. The interim business processes will be shared with the state prior to go-live and uploaded in system help for all users.
Implementation	1. Backlog requires cleanup	8/31/16	Green	1. The non-lobby backlog is currently lower that the average backlog over the past year.